



**EARLY HEAD START
Parent Satisfaction Survey
Program Year 2010-2011**

Total Surveys completed ~ 72 (42.5%)

YOUR CHILD'S EDUCATION

1. Please tell us about the staff working with you:
- a. Work well with my child
 - b. Warm, caring, friendly
 - c. Talk with me often about my child
 - d. Staff work well together

Yes	Somewhat	No
98.6%	-	-
98.6%	-	-
95.8%	1.4%	1.4%
97.2%	1.4%	-

2. What new skills has your child learned as a result of being in Early Head Start?

<input type="radio"/> Verbal skills (more communication, better vocabulary)	31	Select comments: ➤ He's crawling at 8 months. He is also furniture cruising. He's saying dada and it's amazing how fast he catches on. ➤ His speech has improved. He is exploring new and exciting textures. ➤ It has improved her motor skills. She has learned new games, talks better with pronouncing things and such. ➤ Stacking blocks, likes book reading time and drawing circles.
<input type="radio"/> Social/emotional skills (patient, manners, friends, feelings)	22	
<input type="radio"/> Cognitive skills (letters, numbers, colors, cause/effect)	21	
<input type="radio"/> Physical development (gross motor skills)	15	
<input type="radio"/> Self-help skills, more independent	9	
<input type="radio"/> Improved play, interest in learning	7	
<input type="radio"/> Increased interest in books/reading	7	
<input type="radio"/> Fine motor skills/building	6	
<input type="radio"/> Writing, drawing, coloring	4	
<input type="radio"/> Eats better	2	

3. Materials sent home or left were helpful for working with my child
- a. LINKS Sheets
 - b. Steps-to-Success
 - c. Children's Books

Yes	Somewhat	No	Did not use/receive
81.9%	8.3%	2.8%	2.8%
79.2%	6.9%	1.4%	6.9%
93.1%	1.4%	-	2.8%

4. What activities does your child enjoy most in the classroom or on home visits?

<input type="radio"/> Reading/books	26	<input type="radio"/> Everything	4
<input type="radio"/> Playing with toys, dramatic play	18	<input type="radio"/> Exploring	2
<input type="radio"/> New toys and activities	15	<input type="radio"/> Circle/group times	2
<input type="radio"/> Physical Activity, outside, gym	13	<input type="radio"/> Family Activity Nights	1
<input type="radio"/> Writing, coloring, art	13	<input type="radio"/> Field trips	1
<input type="radio"/> Playing with home visitor/teachers	12	<input type="radio"/> Eating	1
<input type="radio"/> Singing, music	6	<input type="radio"/> Computer	1
<input type="radio"/> Playing with friends	5		

5. What do you like best about your child's Early Head Start experience?

<input type="radio"/> Child is learning new things	28	Select comments: ➤ I like knowing what he should be doing for his age group. The Ages and Stages papers are great. ➤ The people she is with are truly amazing. I also like the diversity of the children and staff. I also love how she has blossomed into a learner, talker and listener. ➤ She is interacting with other children her own age. ➤ Teacher work hard for their students and love and care for them as their own child.
<input type="radio"/> New resources/parent learning	15	
<input type="radio"/> Great staff/work well with child(ren)	14	
<input type="radio"/> Exposure to others (adults, children, diversity)	11	
<input type="radio"/> Everything, new experiences	9	
<input type="radio"/> Family oriented, friendly, welcoming	6	
<input type="radio"/> Having fun, child is happy	5	
<input type="radio"/> Eats more	1	
<input type="radio"/> Books	1	
<input type="radio"/> Structured setting	1	

6. What could Early Head Start do to improve your child's educational experience?

** See FINAL COMMENTS for improvement suggestions **

7. Approximately how many children's books are in your home?

0-10	11-25	26+
5.5%	29.2%	58.3%

OPPORTUNITIES FOR PARENTS

1. Please tell us about your Family Advocate/Home Visitor:

Provided needed resources
 Is available when needed
 Is welcoming and respectful

Yes	Somewhat	No
88.9%	1.4%	2.8%
88.9%	4.2%	-
94.4%	-	-

2. Which ways do you prefer to receive information from Early Head Start (Check all that apply):

51.6% Phone call/personal contact

68.1% Teacher
 51.4% Family Advocate
 38.9% Family Activity Nights

48.4% Written information

58.3% Program Newsletter
 45.8% Classroom Newsletter
 44.4% Parent Connections
 Other: Email (2), Mail (1)

3. I have been able to participate in the following parent/family activities (Check all that apply)

12 (16.7%) Family Activity Nights
 23 (31.9%) Workshops for parents
 20 (27.8%) Family Fun Night/Spring Fling
 9 (12.5%) Volunteering

I have not been able to participate due to:

21 (29%) Work	17 (24%) School	3 Didn't know about
10 (14%) Transportation	3 (4%) Illness/pregnancy	
9 (13%) Other children	3 (4%) Other commitments	

4. I am satisfied with the opportunities available for parents.

Agree	Disagree	Don't Know
94.4%	-	2.8%

FINAL COMMENTS

Agree **Disagree** **Don't Know**
 100% - -

1. Overall I am satisfied with the Early Head Start Program:

2. How did Early Head Start make a difference in your life?

o Gained parenting information, Ways to work with child	28	Select comments: ➤ It has helped me better understand my toddler. ➤ EHS made it able for me to return to school and not have to worry about the type of care my children were receiving while I was away from them. ➤ Through EHS, I could realize that being a young mother couldn't stop me nor my child from learning developing into a better us. ➤ CACS Head Start not only lets you know they care about your children, but the whole family.
o My child has learned and grown	25	
o Made childcare worry-free (able to work, go to school, safe environment)	15	
o Gained resources and support	11	
o Improved speech/communication	6	
o Have more connection with child	4	
o Child is excited about learning	3	
o Child gained social skills	2	

3. How could Early Head Start improve?

o More academics (Letters, numbers, reading, math etc...)	10
o Field trips	3
o More funding (expand)	3
o Longer hours	3
o New toys, games	
o Monitor ill children more closely	
o Limit paper coming home	
o Not close first Fridays	
o Less nap time	
o Rotate toys and have more of same toy available	
o Better communication	
o Be available year round	

4. Other comments:

➤ We have become parents again after 30 years and EHS has been very helpful.
➤ The family advocate I have is very friendly and energetic
➤ Parent activities seem like a great way to bond with other families.
➤ I love this program and will continue to bring my son. He really enjoys it.
➤ You guys are nice and caring
➤ I like working with you all. It's been fun
➤ She has had a great 4 months with her teachers.
➤ Our Home Visitor plays well with my child and my child plays well back.
➤ Our Home Visitor has been a joy with all 3 of my years experience with HS, she is the best one. Always there helping.